

## Shop Terms and Policies

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- All repairs will require a ½ hour minimum deposit at the current posted shop hourly rate. This deposit will be applied towards the repair. Upon the decline of an estimate, the deposit and/or the equipment will be forfeited.
- All repairs will be paid in full before equipment will be released unless prior arrangements are in place.
- All equipment and/or repairs will be required to be paid in full and be retrieved from Freeland Power **within 30 days** or the equipment will be considered abandoned and sold to recover debt.
- Appointments are preferred for all service and repairs.
- Any appointment that is missed will only be rescheduled with a ½ hour, non-refundable deposit to hold the appointment. In the event that a deposited 2<sup>nd</sup> appointment is missed, the deposit will be forfeit and no other appointments will be scheduled.
- Unless arrangements are made prior, no equipment drop offs will be made outside of business hours.
- No operator ride on equipment will be driven onto ramps into or out of the back of a truck or dump trailer.
- Freeland Power will not be held responsible for equipment left on the property without being received by Freeland Power.
- Freeland Power is not responsible for loading and unloading equipment onto your transportation.
- Freeland Power is not responsible for any damage or injury caused loading and/or unloading of any equipment.